



Positive Solutions'

# Commitment

to child safety and wellbeing



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Positive Solutions is a safe place for children, because all children and young people have the right to be and feel safe, and to be protected from harm. Our staff and services aim to support and improve the lives of children and young people. We are here for you and your voice is important to us.

- It is not OK for anyone to hurt your feelings or your body.
  - It is always OK to say NO to an adult if they ask you to do something that makes you feel unsafe or uncomfortable.
  - It is always OK to tell us if you are not feeling comfortable, not feeling safe or if you have been hurt.
  - Everyone is treated with dignity, respect and fairness, no matter how young or grown up they are.
  - Children and young people are kept safe in online and physical spaces, and Positive Solutions staff and volunteers, unless trying to make an appointment, will never try to have contact with you outside of sessions.
  - children and young people are told about their human rights and have a say in decisions that impact them.
  - Positive Solutions will recognise and respect the unique cultures, histories and experiences of Aboriginal and Torres Strait Islander children and young people.
  - All people in our organisation care about, listen to and empower children and young people. This includes taking children and young people's rights seriously.
  - Positive Solutions staff and volunteers who work with children and young people are suitable and are always improving their understanding of how to keep children and young people safe and well.
  - Children, young people, and those people who are in their lives are listened to and can safely share their problems and concerns.
  - Positive Solutions keeps reviewing and improving its child safety and wellbeing practices.
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